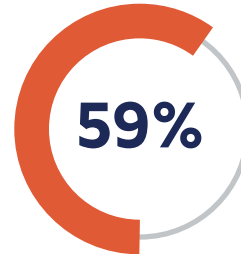


Survey:

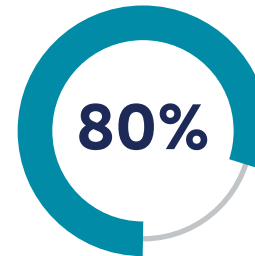
Majority of Older Consumers Comfortable Using Digital Payments for Healthcare

Despite sometimes-common perceptions to the contrary, older consumers are comfortable using digital payments, such as mobile wallets, bank transfers, and online credit card payments, for healthcare, according to the results of a June 2025 survey of 400 U.S. healthcare consumers by TrustCommerce.

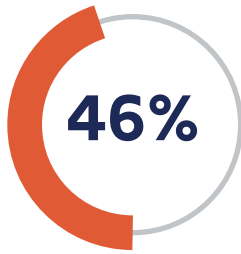
Here are 5 Numbers to Know:



59% of consumer over the age of 60 are "very" or "somewhat" comfortable using digital payment options for healthcare



80% of consumer overall are "very" or "somewhat" comfortable using digital payment options for healthcare



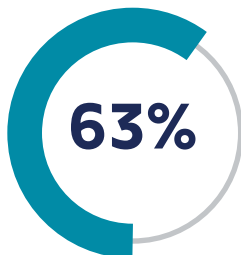
46% of consumers prefer to pay for healthcare with credit cards, followed by:

39% debit cards

7% cash

7% digital wallets

2% checks



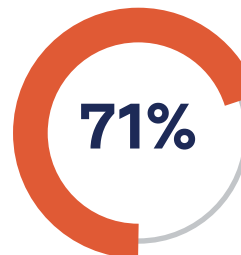
63% of consumers most frequently used digital payment methods to pay for doctor or specialist office visits, followed by:

60% prescription medications

31% lab tests

29% virtual care

23% hospital services



71% of consumers report some type of concern with using digital payments in healthcare, followed by:

46% security

34% privacy of health information

24% lack of trust in digital systems

17% difficulty using technology



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